



Press Information

Manhattan – Never a spare part!



Providing excellent customer service is a mantra held dear at Manhattan Showers. To further strengthen this major feature considerable investment has resulted in a new online spare parts ordering facility for Manhattan products. The online facility can be accessed via the Manhattan website by both consumers and trade customers. Available 24 hours a day 7 days a week, spare parts can be viewed within an easy to navigate brochure. All components across the entire Manhattan product range are displayed as a high resolution photograph to make identification easy, with a product code and pack quantity. Selection is easy too, simply highlight the required component and go to checkout. Graham Hackett, Marketing Manager explains, “Assessing and maintaining a high standard within our manufacturing and quality control methods is an ongoing process, however, general wear and tear can take an effect. Introducing such a system enables a customer to self assess their requirements and receive a replacement component within 48 hours.” Graham continues, “We are here not only to offer a total answer for showering solutions through our product range but also make sure this extends the entire way through our selling and support service.”

Also available to support this online feature is a spare parts brochure that provides an ideal reference document for plumbers through the course of a busy working day. See www.manhattanshowers.co.uk for more information.